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2011 OAHQ STATE CONFERENCE: MARK YOUR CALENDARS!

Submitted by: Sue Weaver,
RN,MS

IHI IS COMING TO OHIO! Yes, that's correct, IHI is coming to Ohio. Jim Conway, M.D. of IHI will be the keynote speaker for our 2011 OAHQ Conference being held on May 12 and 13 at the Embassy Suites, Columbus Airport. This conference is not only a good way to discover the latest IHI information, but a good way to network with your colleagues. Additional speakers include Sue Dill, RN, JD who is the recognized guru on the crosswalk between TJC and CMS. Kathy Munn, RN, will be speaking on the new ICD-10 codes. Kathy has been active in the development of these codes and knows them backwards and forwards. Brett

Cooper will be talking on Lean practices and rapid process improvement. As a leader in these concepts, Brett has worked with many nationally known organizations to enhance their practices and bring costs in line. Craig Clapper, is also nationally known for his work with organizations regarding quality concepts. Craig has spoken at NAHQ and other professional groups.

Without going over the entire list of quality speakers, please watch for the flyer to be sent in the near future listing all the speakers. Remember, that as an OAHQ member you will receive a major discount on the conference. Unfortunately, there will be no membership

dues accepted at the conference. All dues must have been paid by January, 2011. Mark your calendars for May 12 and 13, 2011. Don't miss this great conference. Registration will be limited.

Ohio Association
for Healthcare Quality
presents...



State Conference
May 12 and 13, 2011

Special points of interest:

- HISTORY OF OAHQ—A LOOK BACK!
- 2011 OAHQ STATE CONFERENCE TO BE HELD IN COLUMBUS AREA.
-

GREETINGS FROM THE PRESIDENT: Jodi Snyder

We are well into 2011. Combating the snow, ice, and cold temperatures has been a priority focus by many.

2010 just passed by much too quickly. But the OAHQ Board was very busy. We closed out 2010 with a strategic plan for OAHQ. The priority focus remains on YOU, the OAHQ organization. Our strategic plan includes: Promoting our organization and professional certifications, increasing educational opportunities, and enhancing the membership benefits.

To be successful as an organization, we need YOU. Each of YOU makes a difference in the

healthcare delivery system. YOU strive for quality. YOU mentor. YOU teach.

Each of YOU is a leader and a valuable asset to our organization. Please join us as we move forward, become stronger, and continue to achieve even greater success together.

The 2011 OAHQ Annual Conference (May 12-13) will be another must attend event. We will be at a new location, minutes from the Port Columbus Airport with hotel provided transportation to Easton Town Center, a shopping Mecca. We are honored to have

Jim Conway, Senior Vice President, from the Institute of Health-

care Improvement (IHI) as our opening speaker this year. Our speakers are from throughout the United States. They will inspire, provide programmatic improvement methods, and best practice models, in addition to providing valuable hot healthcare topics of interest. Reach out and contact your colleagues. Bring them to the conference with you. Participate in the poster sessions (Prizes are awarded)! Don't forget to become an OAHQ member, and volunteer to support YOUR organization. Opportunities are endless and are needed for: Leadership, Board membership, conference planning, submitting articles for YOUR Newsletter, and so much more.

Inside this issue:

HISTORY OF OAHQ	2
TREASURER'S REPORT	2
2010 CONFERENCE	3
DAYTON CPHQ COURSE	3
BOOK REVIEW: THE POWER OF TEAM	4
PROBLEM SOLVING: FLOW CHARTS	5
UPCOMING CLEVELAND AREA CPHQ COURSE IN OCTOBER	6

TREASURER'S UPDATE FOR JANUARY 2011:

Treasurer's Report

Checking Account balance: \$ 8708.62
Savings Account balance: \$ 12,232.96

HISTORY OF OAHQ: Continued.....

Submitted by: Judy Selvaggio, Historian 2011

1979

National Organization expresses concern about potential loss of RN licensure by UR nurses due to a misunderstanding that quality and utilization reviews do not constitute the "practice of nursing." UR nurses in Nebraska won their fight to retain licensure as nurses, setting precedent for overturning the move and its far-reaching implications. A letter directed to the Ohio group from "Shared Services Hos., Inc., asked, "why members aren't involved in active nursing?" This underscored the need for strong state and national organizations to support practitioners.

NAURC statement, "The practice of professional nursing is coexistent with quality assurance practice."

NAURC announces plans to change name to National Association of Quality Assurance Professionals {NAQAP} to include all professionals involved with review, not just Utilization Review.

May, 1979 First State General Meeting

Introduction of officers and Board, Committee members, and Regional Representatives at a morning business meeting prior to Region IV Seminar.

Proposed Bylaws were ratified.

Members: 86
Members present: 53

Financial report: Cash on hand, \$212.47

Projected budget for the next year \$500.00

Accomplishments at this meeting:

1. By unanimous vote, the Board for the next year to remain the same without nominations.
2. Committees selected and chair persons appointed for Membership, Finance, Program, and By-laws Committees.
Incorporation in process.

Financial report - \$49.95 remains after incorporation. Cost of bonding was \$25.00 per person. Deficit spending managed by not reimbursing Board Members' expense until membership dues become available.

Stayed tuned for more interesting facts regarding the Association.

IN 1979, OAHQ

HAD 86

MEMBERS AND

HAD \$212.47

CASH ON HAND

TO PROVIDE

PROGRAMS

AND SUPPORT

IT'S MEMBERS!

Want to book your room at the Embassy Suite Hotel near the Columbus Airport for the May OAHQ Conference? Here is the [LINK](#).

Or here is the phone number to call: 1-614-536-0500

GOVERNMENT UPDATE:

Submitted by: Rachel Coates, R.N., B.S.B.A., C.P.H.Q.

Coverage and Quality Council holds payment reform summit

While many people were celebrating, shopping or decorating for the holidays, more than 140 health care providers, insurance companies, payers, consumer representatives and state government officials spent Saturday, Dec. 4, at a summit in Columbus discussing health care payment reform. After hearing from Harold

Miller, the executive director of the Center for Healthcare Quality and Payment Reform and the President and CEO of the Network for Regional Healthcare Improvement, participants spent the day in small regional groups, building consensus on options for changing how health care is financed. Amy Rohling McGee, the new president of the Health Policy Institute of Ohio, attended the summit and observed that "the conversation that took place is critical to advancing practices that have the potential to improve the quality of health care at a reduced cost." Miller closed the summit by stating

that the answer to the question of "who" is in charge of health care is "all of you," and encouraged further regional conversations to take place. The Payment Reform Summit was organized by the Ohio Health Care Coverage and Quality Council. Col Owens, the chair of the Payment Reform Task Force of the Council, said that a report on the summit will be made available to the public in the near future.

**MARK YOUR CALENDARS!!
2011 Conference Dates:
Thursday, May 12, 2011
Friday, May 13, 2011
Columbus, Ohio**

CAUSE AND EFFECT DIAGRAMS:

By: Pat Geschke

The cause and effect diagram is used to investigate potential and/or real causes that result in a single effect. Causes are arranged according to their level of importance or detail, which results in a visual depiction of relationships and the chain of events. This helps with a search for root causes, identifies areas where there may be problems, and compares the relative importance of different causes.

Causes are usually arranged into four major categories. While these categories can be anything, quality, administrative and service problems often use Equipment, Policies, Procedures and People.

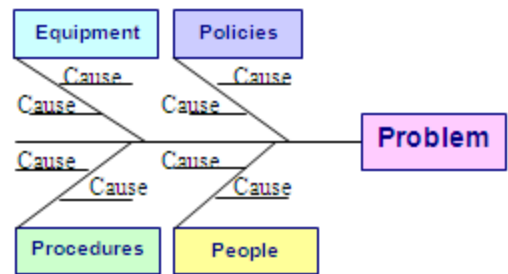
The four category guidelines can be helpful but should not be used if they limit the

diagram or are inappropriate. The categories you use should suit your needs.

The cause and effect diagram is also known as the fishbone diagram because it was drawn to resemble the skeleton of a fish, with the main causal categories drawn as "bones" attached to the spine of the fish, as shown below:

Tips for a Successful Cause and Effect Diagram:

- Be sure everyone agrees on the effect or problem statement before beginning
- Be succinct
- Consider splitting up overcrowded "bones"
- Consider which root causes are most likely to merit further investigation



**We're on the web:
<http://oahq.org/>**



OHIO ASSOCIATION FOR HEALTHCARE QUALITY

RESCHEDULED EVENT!!!!

OAHQ FALL (NOW—SPRING) REGIONAL CONFERENCE : HEALTHCARE REFORM

Where: Northeast Ohio

Aultman North 6100 Whipple Ave. N.W. North Canton, Ohio 44720

When: March 4, 2011 8:15 a.m. to 4:30 p.m.

Theme: Keeping the Focus on Quality in a Changing Environment

Program has been submitted for CPHQ hours.

Cost: \$75 for OAHQ members

\$ 140 for non-members

If interested in attending, contact Mardi Adkins at: 4894atkins@gmail.com

Plan to Participate in National Patient Safety Week: March 6-12, 2011

Watch for ideas on how to celebrate National Patient Safety Week on the Ohio Patient Safety Website. The theme and posters will be available for you to download for use in your organizations.....web address is:

<http://www.ohiopatientsafety.org>

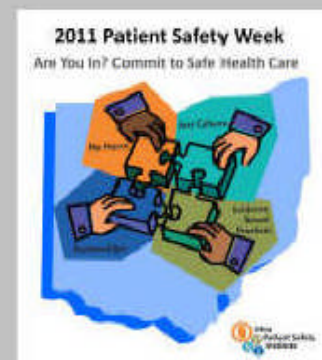
Looking for additional ideas?

How about trying some of these thoughts:

- Take pictures of your various improvement teams that were active throughout the year. Write a brief synopsis of what was accomplished and put it on your in-house television closed-circuit for all to see!
- Create a hallway of posters featuring successes or rotate posters through the various clinical departments.
- Create a Patient Safety Recognition page on your Intranet site to focus on teams and individuals who have made the extra effort to improve safety.
- Start a patient safety star program and recognize individuals or teams of individuals who identify ways to improve patient safety. There are some great pins that can be purchased for them to wear as a recognition.
- Ask your marketing department to create a tray place mat that features Patient Safety initiatives in your organization!
- Other ideas—please share with the editor: Carol Wise at wisec@childrensdayton.org

2011 National Patient Safety Week: March 6-12

March 6 - 12 marks Patient Safety Week. Ohio's theme this year is "Are you in? Commit to Safe Health Care" Materials will be posted shortly.



VISIT OPSI at:
<http://www.ohiopatientsafety.org>

On Patient Safety:

*To err is human,
to cover up is unforgivable,
and to fail to learn is inexcusable."*

...Sir Liam Donaldson